

Patient Satisfaction Survey---PREMIER DENTAL

The phone call from the anesthesiologist/assistant was helpful with preparing me/my child for the upcoming appointment.

Answer Options	Response Percent	Response Count
Excellent	66.7%	12
Good	11.1%	2
Satisfactory	0.0%	0
Fair	0.0%	0
Poor	0.0%	0
Not Applicable	22.2%	4
	<i>answered question</i>	18
	<i>skipped question</i>	0

Patient Satisfaction Survey---PREMIER DENTAL

Shortly after I arrived at the dentist's office, the anesthesiologist/assistant came out to greet me and was available for any questions.

Answer Options	Response Percent	Response Count
Excellent	83.3%	15
Good	11.1%	2
Satisfactory	5.6%	1
Fair	0.0%	0
Poor	0.0%	0
Not applicable	0.0%	0
	<i>answered question</i>	18
	<i>skipped question</i>	0

Patient Satisfaction Survey---PREMIER DENTAL

Prior to the procedure starting, I felt comfortable with the Premier staff and leaving my child with them?

Answer Options	Response Percent	Response Count
Excellent	77.8%	14
Good	16.7%	3
Satisfactory	0.0%	0
Fair	5.6%	1
Poor	0.0%	0
Not applicable	0.0%	0
	<i>answered question</i>	18
	<i>skipped question</i>	0

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All of the pre and post procedure guidelines were explained carefully.

Answer Options	Response Percent	Response Count
Excellent	94.4%	17
Good	0.0%	0
Satisfactory	5.6%	1
Fair	0.0%	0
Poor	0.0%	0
Not applicable	0.0%	0
	<i>answered question</i>	18
	<i>skipped question</i>	0

Patient Satisfaction Survey---PREMIER DENTAL

Would you recommend our services to a family member or friend?

Answer Options	Response Percent	Response Count
Yes	94.4%	17
No	0.0%	0
Not applicable	5.6%	1
<i>answered question</i>		18
<i>skipped question</i>		0

Patient Satisfaction Survey---PREMIER DENTAL

On a scale 1-5, rate your overall experience with Premier Dental Anesthesiology with 1 being the worst and 5 being the best.

Answer Options	1	2	3	4	5	Rating Average	Response Count
Pick one	0	0	1	2	15	4.78	18
<i>answered question</i>							18
<i>skipped question</i>							0

Patient Satisfaction Survey---PREMIER DENTAL

Please list any suggestions regarding how we could improve our anesthesia services.

Answer Options	Response Count
	2
<i>answered</i>	2
<i>skipped</i>	16

Number	Response Text
1	DR BARNETT CALLED ME FROM HIS OFFICE TO ANSWER ALL OF MY CONCERNS TOO. VERY HELPFUL AND CARING. ANDREA LORY IS AMAZING! THANK YOU FOR SCHEDULING HER WITH ETHAN.
2	Tom Wolf sat and text while waiting for son to wake up. Was in a hurry for him to walk. He almost fell and Tom tossed him in seat. When taking out IV, Tom pressed real hard on it then pulled real fast towards my son't head instead of towards finger tips. Made me jump and yell. I told him "have you ever did this before!!" He didn't reply. Blood squirted out and bleed for awhile. Made me feel helpless and mad. When I left I got # off van and called. Kellie Million 636-466-0875