

Patient Satisfaction Survey---PREMIER DENTAL

The phone call from the anesthesiologist/assistant was helpful with preparing me/my child for the upcoming appointment.

Answer Options	Response Percent	Response Count
Excellent	82.8%	120
Good	15.2%	22
Satisfactory	0.0%	0
Fair	0.0%	0
Poor	0.0%	0
Not Applicable	2.1%	3
	<i>answered question</i>	145
	<i>skipped question</i>	0

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Shortly after I arrived at the dentist's office, the anesthesiologist/assistant came out to greet me and was available for any questions.

Answer Options	Response Percent	Response Count
Excellent	86.2%	125
Good	8.3%	12
Satisfactory	3.4%	5
Fair	2.1%	3
Poor	0.0%	0
Not applicable	0.0%	0
	<i>answered question</i>	145
	<i>skipped question</i>	0

Patient Satisfaction Survey---PREMIER DENTAL

Prior to the procedure starting, I felt comfortable with the Premier staff and leaving my child with them?

Answer Options	Response Percent	Response Count
Excellent	81.4%	118
Good	15.9%	23
Satisfactory	2.1%	3
Fair	0.7%	1
Poor	0.0%	0
Not applicable	0.7%	1
<i>answered question</i>		145
<i>skipped question</i>		0

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All of the pre and post procedure guidelines were explained carefully.

Answer Options	Response Percent	Response Count
Excellent	89.7%	130
Good	10.3%	15
Satisfactory	0.0%	0
Fair	0.0%	0
Poor	0.7%	1
Not applicable	0.0%	0
<i>answered question</i>		145
<i>skipped question</i>		0

Patient Satisfaction Survey---PREMIER DENTAL

Would you recommend our services to a family member or friend?		
Answer Options	Response Percent	Response Count
Yes	98.6%	143
No	0.0%	0
Not applicable	1.4%	2
<i>answered question</i>		145
<i>skipped question</i>		0

Patient Satisfaction Survey---PREMIER DENTAL

On a scale 1-5, rate your overall experience with Premier Dental Anesthesiology with 1 being the worst and 5 being the best.

Answer Options	1	2	3	4	5	Rating Average	Response Count
Pick one	0	0	1	14	130	4.89	145
						<i>answered question</i>	145
						<i>skipped question</i>	0

Patient Satisfaction Survey---PREMIER DENTAL

Please list any suggestions regarding how we could improve our anesthesia services.

Answer Options	Response Count
	27
<i>answered question</i>	27
<i># skipped</i>	118

Number	Response Text
1	They were awesome
2	THEY WERE VERY HELPFUL
3	THEY WERE GREAT WITH ME AND MY CHILD
4	EVERYTHING WAS THE GREATEST I HAVE EVER HAD. THANKS SO MUCH
5	VERY KIND ... THANKS
6	I AM VERY PLEASED WITH THE PROCEDURE AND THE WAY EVERYTHING HAS BEEN HANDLED.
7	this is the 2nd time I've been here and I think everything and everyone is great
8	THANKS FOR TAKING CARE OF THE KIDDOS!
9	WAS A GREAT TEAM AND VERY COMFORTABLE WITH LEAVING MY DAUGHTER WITH THEM. THANKS SO MUCH!
10	ANESTHESIA WAS GREAT, JUST LET THE MOMS SIT AND COMFORT THE CHILD BEFORE THE PROCEDURE.
11	EVERYTHINK WAS GOOD AND WELL EXPLAINED
12	THANK YOU. GREAT JOB.
13	EXCELLENT WORK
14	JENNIFER AND DR ELLIOT WERE GREAT!
15	HE WAS GREAT! WONDERFUL MANNERS AND DID GREAT WITH MY SON.
16	THE DOCTOR EXPLAINED EVERYTHING WAY BETTER THAN ANYONE IN THE PAST! HE WAS VERY KIND AND CAME ACROSS AS THOUGH HE KNEW EXACTLY WHAT TO DO IF ANYTHING WENT WRONG!
17	GREAT JOB
18	NONE. <input type="checkbox"/> VERY PLEASED AND MY CHILD WAS VERY COMFORTABLE WITH THE DR. <input type="checkbox"/> WHICH IS VERY GOOD. MADE PARENTS VISIT ALOT EASIER.
19	EVERYONE WAS GREAT. THANKS
20	I THOUGHT THE SERVICE WAS GREAT.
21	NA . Staff was awesome!
22	NA. WAS WONDERFUL.
23	EVERYTHING WAS PERFECT.
24	EVERYTHING WAS GREAT!
25	Great friendly team. Took excellent care of my child!
26	You were very friendly and helpful. Thank you very much.
27	Did great, very helpful.